WORKFLOW SOLUTIONS Special Solutions Team

SOLUTIONS & SERVICES PORTFOLIO



The **Brother Special Solutions Team (SST)** offers a customer-focused program to meet special requests and develop customized solutions to solve unique business needs and applications.

The Special Solutions Team actively engages with mid-to large-size businesses to define, test, and deliver an out-of-the-box solution that satisfies the business needs. This involves a collaborative process between Brother field engineers, IT professionals, and the reseller.

The Special Solutions Team has delivered a wide variety of solutions to meet the needs of customers in various environments worldwide.

AVAILABILITY Brother Value Services

MSRP: \$149.99 / Hour SKU: BRPROSERV



Special Solutions Team

Solutions for environments that have specific configuration / deployment requirements and document management needs.

Automated Device Deployment

Maximize uptime with automated deployment and easily configure multiple machines at one time, including configuration of advanced feature settings.

Mass Deployment Tool

Provides a configuration interface to help manage and remotely deploy mass distribution of device settings from a central location.

Driver Deployment Wizard

Easily deploy a customized print driver to a PC for installation of local or network-connected machines.

Auto Installer

Offers prestage plug-and-play drivers for MFPs, printers, and scanners.

Preconfigure Devices

Ensures devices are ready to operate to business requirements, right out of the box.

Disable Features and Interfaces

Customizes the device to meet specific requirements and disables access to selected functions.

Custom Tailored Solutions

Solutions built to match your specific needs and requirements.



A Custom User Interface can be developed with preconfigured shortcuts, specifically designed for a company's unique workflow. A customized home screen can include only required features and can be branded with the company's logo.

The Brother Special Solutions Team provides dedicated training to channel partners and works with IT professionals and resellers in analyzing critical network and application issues to provide a customized solution.

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